

## Data Protection in South Africa

- 1 The Protection of Personal Information Act 4 of 2013 ("**POPIA**") regulates the protection of personal information processed in South Africa. As such, the processing of personal information by our South African office will be done in accordance with POPIA and in line with the principles reflected in the Brenntag Global privacy policy.
- 2 Defined terms reflected in the Brenntag Global privacy policy and capitalised terms herein will have the corresponding meaning as defined in POPIA.
- 3 It is important to note that POPIA provides for the protection of Personal Information of both juristic and natural persons. Therefore, in South Africa, Brenntag processes the personal information of natural persons and juristic entities in accordance with POPIA.
- 4 POPIA provides Data Subjects with a number of rights. These rights include –
  - 4.1 **a right of access:** subject to certain exceptions, a data subject, after providing adequate proof of identity, has the right to –
    - 4.1.1 request Brenntag to confirm whether any personal information is held about the data subject; and/or
    - 4.1.2 request from Brenntag a description of the personal information held including information about third parties who have or have had access to the personal information.
  - 4.2 **a right to request correction or deletion:** a data subject may request Brenntag to –
    - 4.2.1 correct or delete personal information about the data subject in our possession or control that is inaccurate, irrelevant, excessive, outdated, incomplete, misleading or obtained unlawfully; and/or

4.2.2 destroy or delete a record of personal information about the data subject that Brenntag is no longer authorized to retain in terms of the relevant legislative provision.

4.3 **a right to withdraw consent and to object to processing:** a data subject that has previously consented to the processing of his/her/its personal information has the right to withdraw such consent and may do so by providing Brenntag with notice such effect to our Information Officer (at the contact details set out below). Furthermore, a data subject may object, on reasonable grounds, to the processing of personal information relating to him/her/it;

4.4 **a right to not be subjected to direct marketing by means of unsolicited electronic communications:** a data subject has a right not to be subject to direct marketing by means of unsolicited electronic communications unless you have given us your consent or you are an existing customer of ours;

4.5 **a right not to be subjected automated decision making:** a data subject has a right not to be subject to a decision which results in legal consequences for him/her/it which is based solely on the basis of the automated processing of personal information.

5 To exercise these rights, please contact Brenntag South Africa's Information Officer at the contact details set out in paragraph 6 below.

6 The contact details of Brenntag South Africa's Information Officer are as follows –

Name:	Morgan Govender
Contact number:	010 020 9100
Email:	morgan.govender@brenntag.co.za

7 In circumstances where there are reasonable grounds to believe that a Data Subject's personal information has been accessed or acquired by an unauthorised person, Brenntag South Africa must notify the Information Regulator. A Data Subject may, furthermore, contact the Information Regulator should they have any complaints in

relation to Brenntag South Africa's handling of their personal information. The contact details of the Information Regulator are as follows –

Website: <http://justice.gov.za/infoereg/>

Tel: +27 12 406 4818

Fax: +27 86 500 3351

Email: [infoereg@justice.gov.za](mailto:infoereg@justice.gov.za)

Physical address: JD House  
27 Stiemans Street  
Braamfontein  
Johannesburg  
2001

Postal address: P.O. Box31533  
Braamfontein  
Johannesburg  
2017